

1 Payment

Payment terms are 50% deposit to confirm the order with the balance in cleared funds prior to delivery. Where variations are made to these terms by prior arrangement the title to the goods shall remain with Bourne Furniture Ltd until the balance is settled in full.

2 Credit / debit card payment

Where payment is made by credit or debit card a charge of 2% will be levied to cover the costs.

3 Delivery

Delivery is normally 6-8 weeks, although supplier's holidays and order specific administration (such as despatching fabric) can extend these lead times. The time is measured from order being confirmed by the receipt of the deposit. We will use our best endeavours to reach any agreed delivery date but will not accept any liability for failure to do so for whatever reason.

4 Despatch

Goods will be held in our warehouse until the customer is ready for delivery when they will be despatched as near as possible to the agreed time and date. You will need to provide labour for unloading as despatch is to your premises at our tailgate. Wherever possible tables will be delivered fully assembled. When goods are unpacked at the time of delivery we will remove the packaging.

Delivery charge quoted (or free delivery where quoted) shall refer to one delivery only, where multiple deliveries are involved we will charge for every one.

5 Storage

Where we are required to hold goods in our warehouse beyond the agreed delivery date we will do this for up to 14 days and after that we reserve the right to charge storage and insurance on such items.

6 Damage

Any damaged or missing goods must be reported to us in writing within 48 hours of delivery.

7 Manufacturing faults

Goods as supplied are guaranteed for a period of one year against manufacturing faults. Should these faults occur then the liability of Bourne Furniture Ltd shall not exceed the invoice value of the goods.

8 Design and finishes

We reserve the right to make modifications to designs from time to time without notification. Whilst every effort will be made to match colours of wood stains and fabric colours small variations in colour may occur from time to time and we will not accept any liability resulting from these small variations.